

Sabificate

Mobile App

We care about your education, which is why we want to make it easy for you to obtain your credentials.



Project Overview

Sabificate is a digital tool that allows integration with credential credential suppliers, notably higher education institutions, to supply supply misplaced, stolen, or damaged academic credentials. This This product is to help solve the problem of people running helter-helter-skelter to replace missing, stolen or damaged credentials. With credentials. With individuals relocating to many nations throughout the throughout the world, "sabificate" will assist people in reducing reducing frustration, saving time, energy, and resources when attempting to replace stolen, lost, or damaged academic credentials credentials from an institution far away from their new place of of residence.

When people leave the country or live far away from the actual locations of these institutions, it is frequently left to friends, family members, and loved ones to assist them in obtaining these academic credentials, with many people becoming frustrated with the time-

Try Pitch

Consuming procedure. "Sabificate" is to bridge the gap between

"Request for your
accademic credential with
just a click and have it
delivered to you
anywhere in the world
with ease"

Project Goal



Design a platform with a user-centered centered focus that allows people to to request accademic crendetail of their their choosing from anywhere in the the world.



Give users the choice of receiving their their academic credentials in physical or physical or soft copy form.



Help users request for their academic academic credentials through a seamless process.

Solution

Project Solution

Create a system that enables users to request their academic credentials from anywhere in the world, in either physical or digital form, while also making the process smooth and, most importantly, saving users time, energy, and resources.

Design Process

The image below describes the process the design went through in order to meet the business aim and design goals simultaneously.



Strategy

- Stakeholders
- Project Brief
- Project Goal & Objective
- Project Duration



Discover

- User Research
- User Pinpoint
- SWOT Analysis
- Understanding User



Analysis

- User Persona
- Storyboarding
- Storyboarding
- User Flow

Design & Test

- Wireframing
- Visual Design
- Prototyping
- Interaction

Personas

User Personas

Who is the design intended for?

For this design, I chatted with a few of users who are graduated students of higher education institutions to better understand their pain points in retrieving stolen, lost, or damaged academic credentials.

In the next 2 slides, we will be looking at 2 of the personas i came up with



I simply want a replacement for my missing certificate without having to go through a time-consuming process with my school.

Ugochi Samuel

Samuel

Ugochi is a recent Amadu Bello University, Zaria graduate who landed a position at one of Lagos' top businesses following her NYSC program in the same state. Ogechi is a single lady and the third kid in a family of three.

I recently acquired a job after completing my NYSC program, and the HR department at my company has been demanding my certificate, which I have been attempting to obtain from my school with no success. I'm still getting posted every now and then. This is becoming frustrating. I wish there was another way for me without this tiring process



Goal

- * Request for my certificate and have it processed as soon as possible.



Frustration

- * Not getting a quick response.
- * response.
- Unnecessary long processing time



Demola Ajayi Segun

Demola moved to Canada with his family after finishing his bachelor's degree in Nigeria. He is a computer science graduate from Osun State University who hopes to pursue his master's degree as an international student in Canada.

Being away from home has made obtaining my academic transcript so that I may apply for my master's degree here in Canada incredibly difficult. My buddy back home, who is assisting with the processing of my transcript, is frustrated. They first indicated they would not allow my buddy stand in for me until I spoke with my school and explained my situation, but it was still an extremely stressful experience for myself and my friend.

2



Goal

- * Request my transcript without having to go through the wringer.



Frustration

- * Not being able to have loved one stand in for me.



Survey

How long does it take to process your academic transcript?

2-5 Months



1 Month



2 - 3 Weeks



What are the challenges you encounter in this process?

Little or no response



Response

Long processing time



Time

Unresponsiveness



ness

Would you use a third party to handle the process?

Yes



Not sure



No



User story board

In order to seamlessly achieve the business objective and design goal, the illustration in the next slide shows process i went through.

Story Boarding

User story board

Ugochi is a Nigerian from the state of Anambra. She has a second-class degree in economics. During her academic days, she heard many ex-students complain about not receiving their transcripts from her institution. She had no idea what they were going through until it was her time. "I find it amusing that she has to go through another round of stress just to get her credentials."



Ugochi is a fresh gradute who just completed her NYSC program in Lagos. Ugochi is looking forward to a great career.



Ugochi has been asked by the HR of her office to provide her certificate. Ugochi wants to provide it but doesn't know where to get started.



Ugochi was just talking to her friend on how she can't travel to Zaria majorly because of the insecurities in the north.



It's really frustrating trying to get your certificate from my school but **sabificate** has proven to be resourceful.

Try Pitch



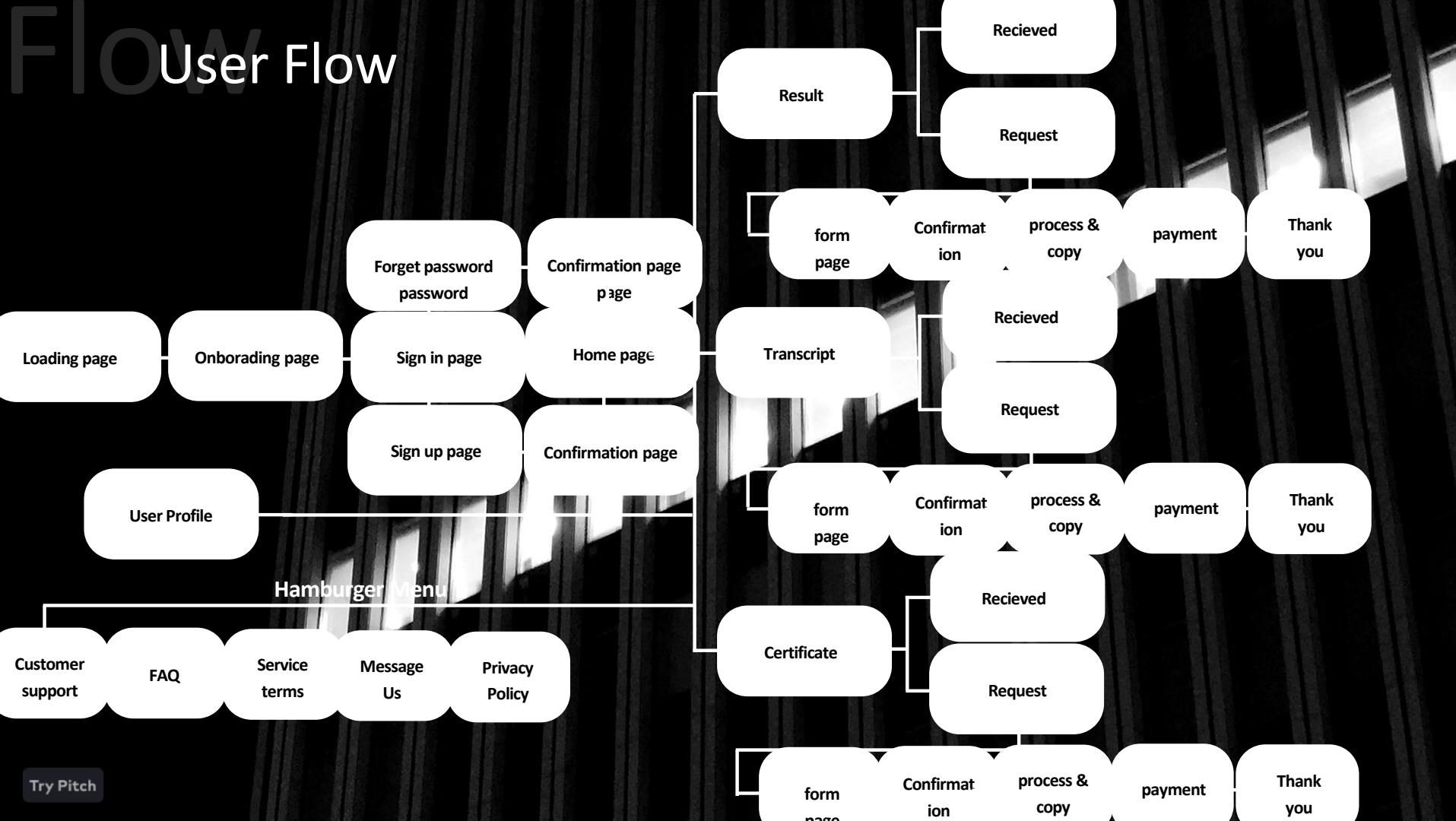
Ugochi lives in a city far away from her school, therefore she relies on a platform **sabificate** that saves her time and energy.



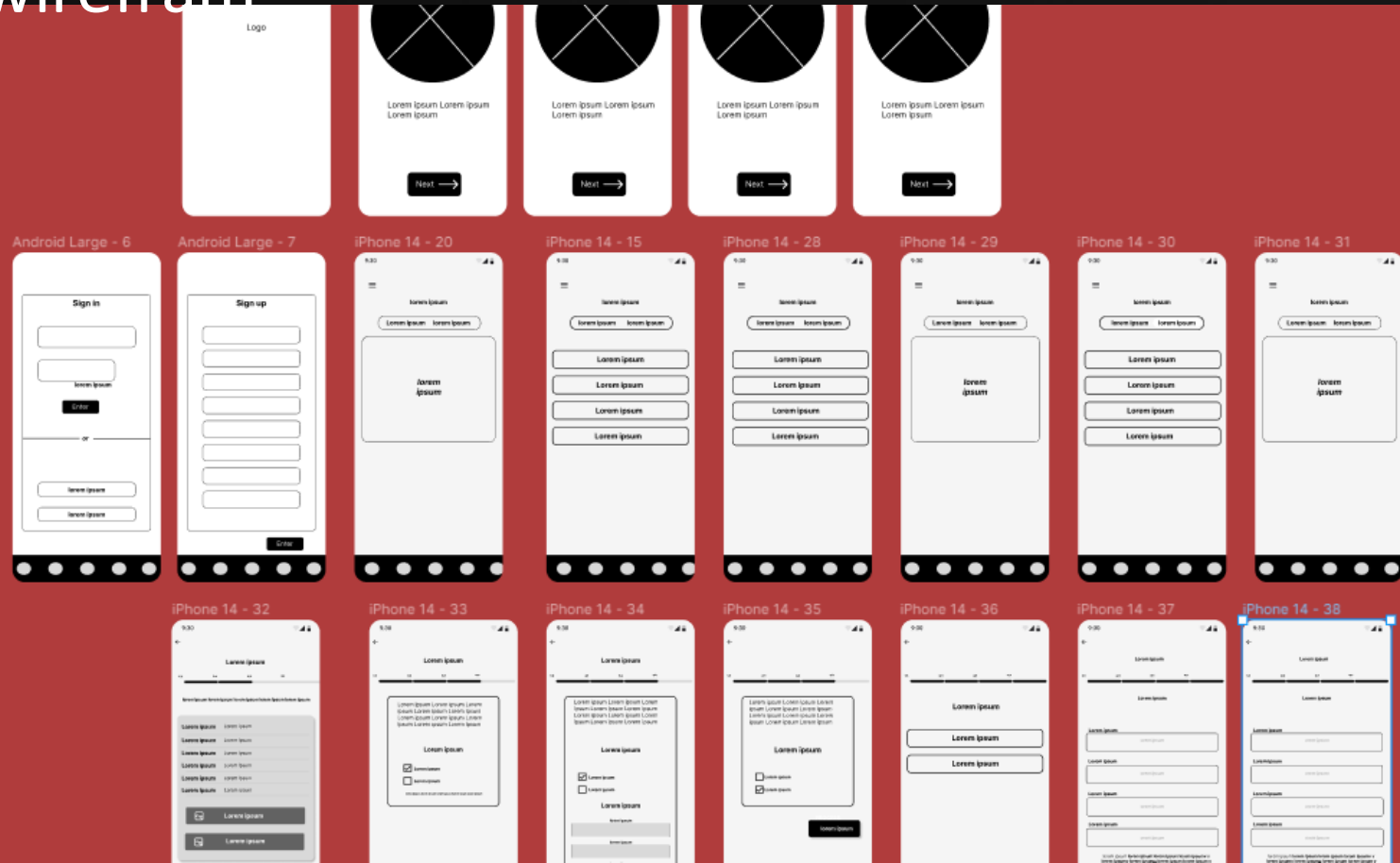
Finally, she was able to feel comfortable at work given that she was able to provide her certificate with the aid of **sabificate**

Flow

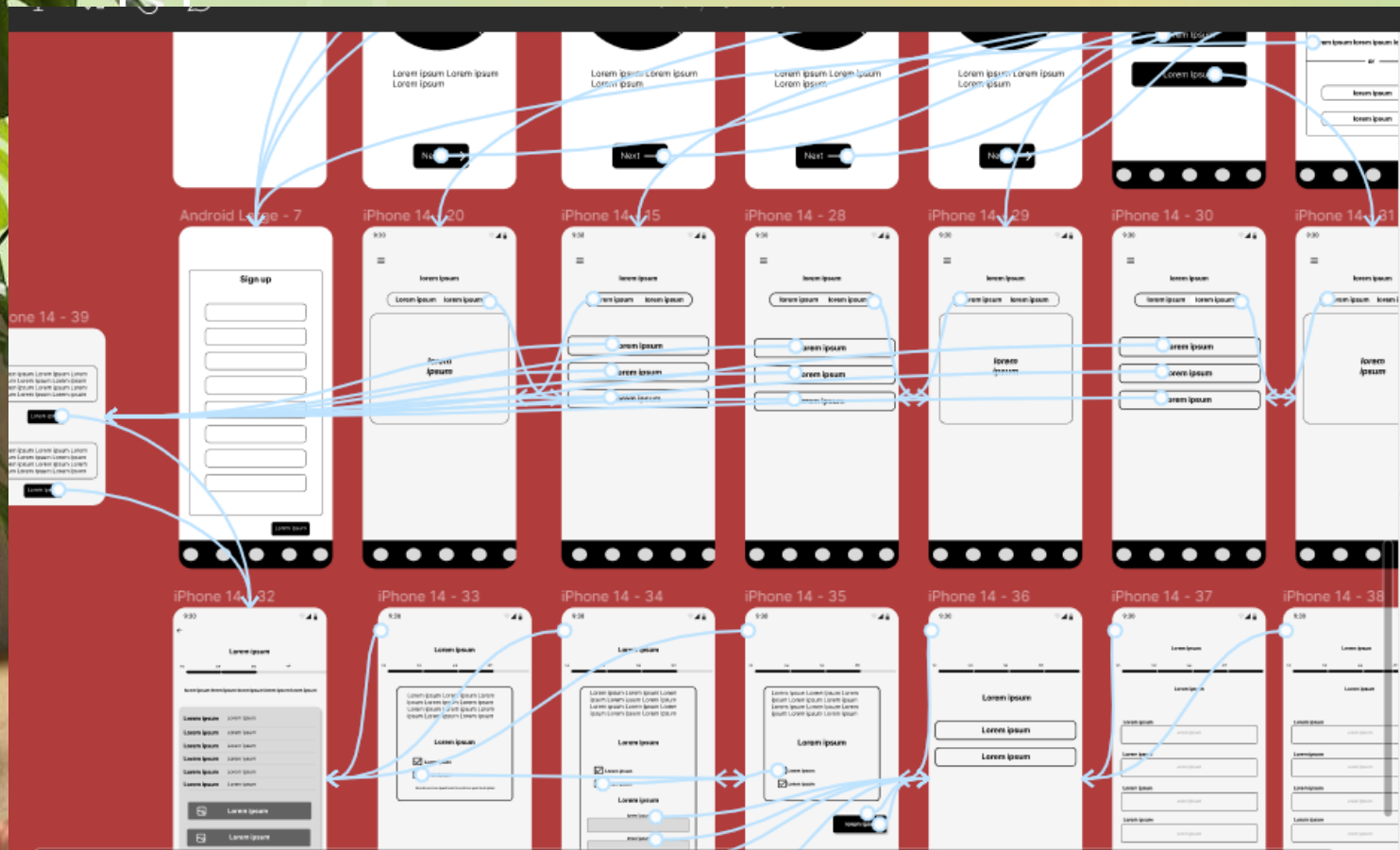
User Flow



Low fidelity wireframe wireframe



Low fidelity prototype



Typography

Header 1

Family	Size	Line Hieght	Letter Spacing	Weight
Inter	30px	36px	10px	Bold

Header 2

Family	Size	Line Hieght	Letter Spacing	Weight
Inter	18px	21px	51px	Bold

Header 3

Family	Size	Line Hieght	Letter Spacing	Weight
Inter	15px	18px	5px	Bold

Body Large

Family	Size	Line Hieght	Letter Spacing	Weight
Inter	13px	15px	0px	Regular

Body Medium

Family	Size	Line Hieght	Letter Spacing	Weight
Inter	10px	12px	0px	Bold/Regular

Try Pitch

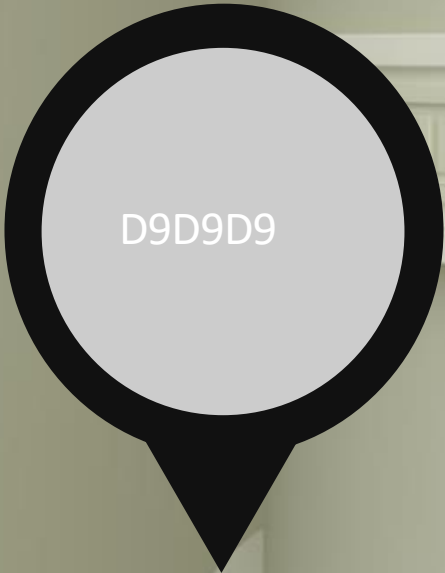
Body Small

Family	Size	Line Hieght	Letter Spacing	Weight
Inter	8px	12px	0px	Regular

Colors



000000



D9D9D9



FFFFFF

Iconography



Components

Buttons

Email/Phone Number

Email/Phone Number

Password



Password



New Password

New Password

Chips

RECEIVED

REQUEST

Men

u



RESULT



TRANSCRIPT



CERTIFICATE



HOME



RESULT



TRANSCRIPT



CERTIFICATE



HOME



RESULT



TRANSCRIPT



CERTIFICATE



HOME



RESULT



TRANSCRIPT



CERTIFICATE

Text Fields

CARD NUMBER

Enter number

NAME ON CARD

Enter name

EXPIRY DATE

Enter date(DD/MM/YY)

CVV

Enter CVV

Image



Sabificate screens

Sabificate was designed with the users in mind. It has a simple and friendly interface that is easy to understand and navigate.



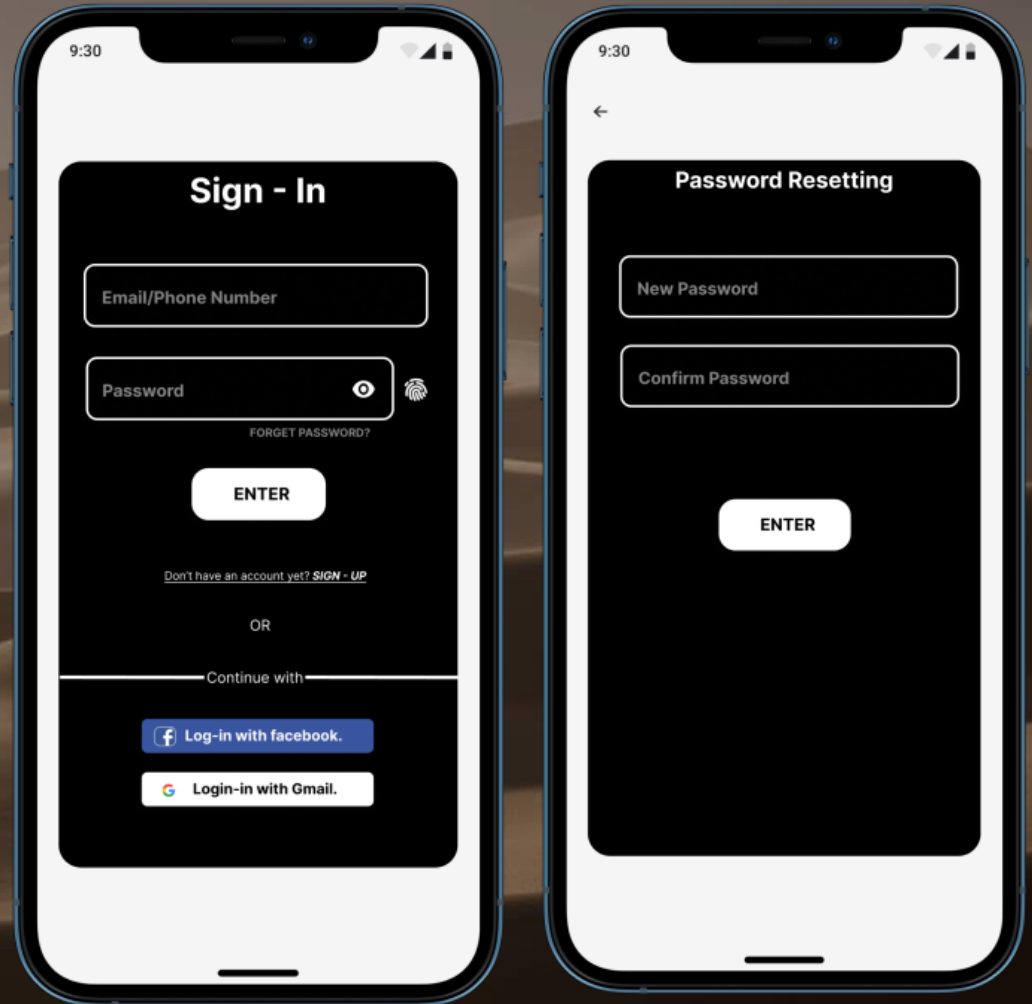
On boarding screen

With a user-centric approach, our objective is to create an onboarding experience that conveys to our consumers that our App is simple to use while also leaving an interesting first impression.



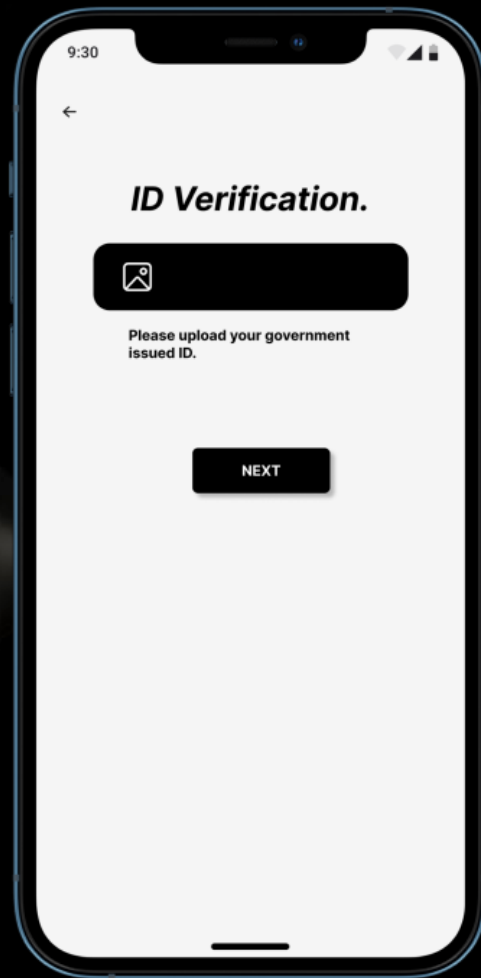
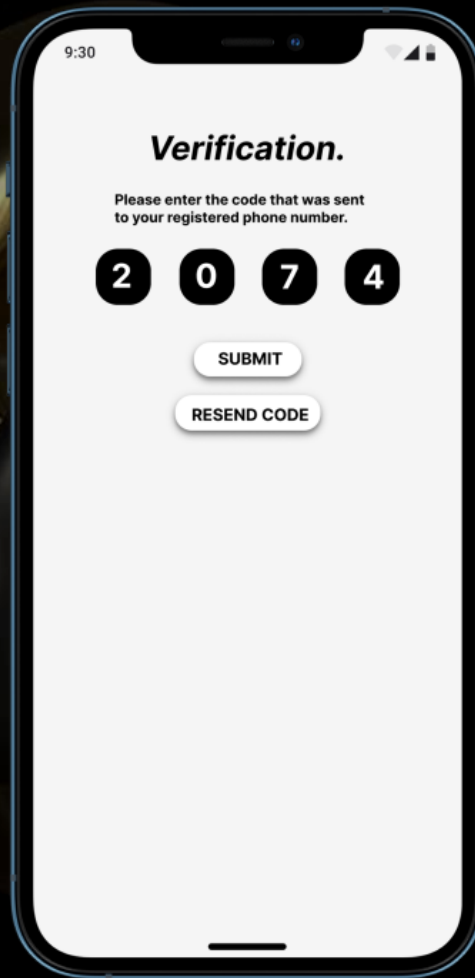
Log-in

I implemented the finger print log in in option to make it easier for users to log into the App, fulfilling the the objective of building a seamless seamless application.



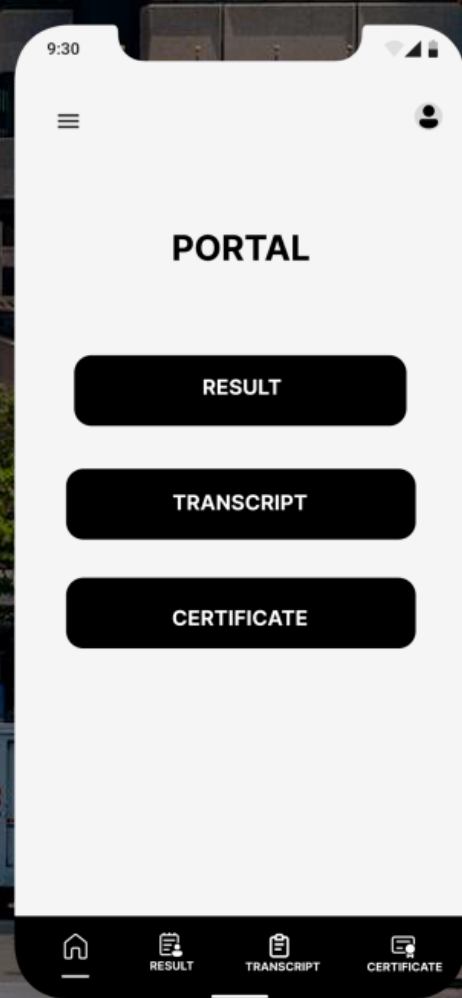
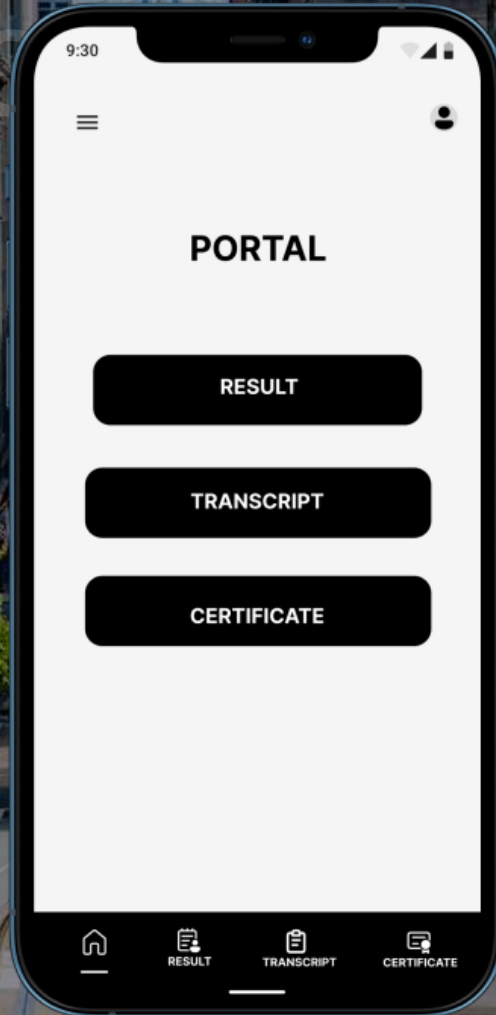
Verification

I designed a verification process to assist safeguard users and keep their accounts safe from intruders and imposters.



Home page

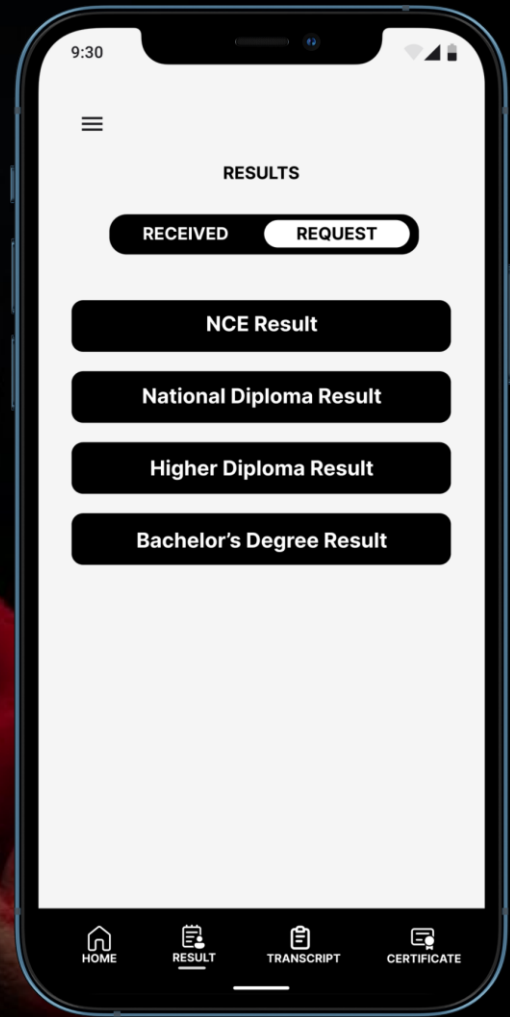
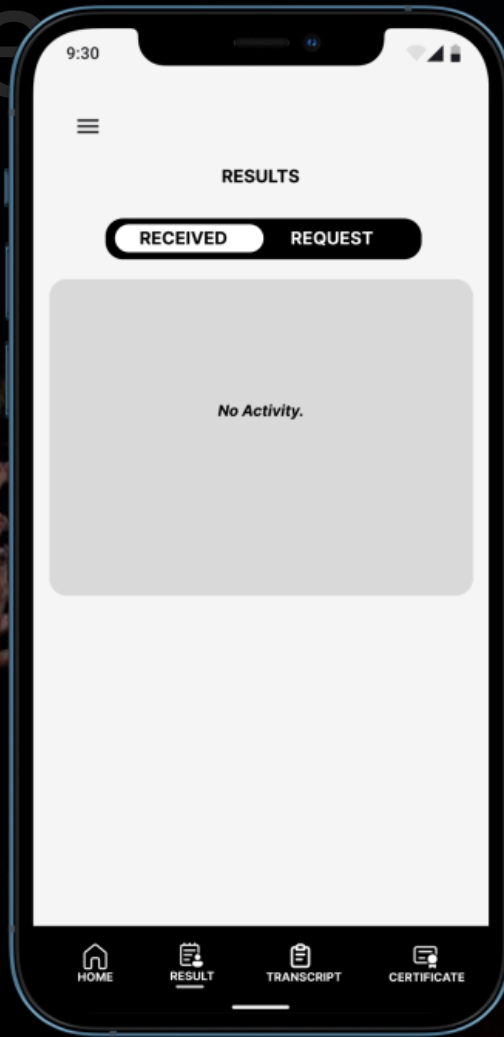
The home page provides quick access to access to the user and a clear description of the path to take.



Result page

The result screen has two sections. the the received results part, which enables enables users to examine either their their soft copy result or the information information of the delivered hard copy, copy, and the second section, which which allows users to request their result from their institution via sabifcate.

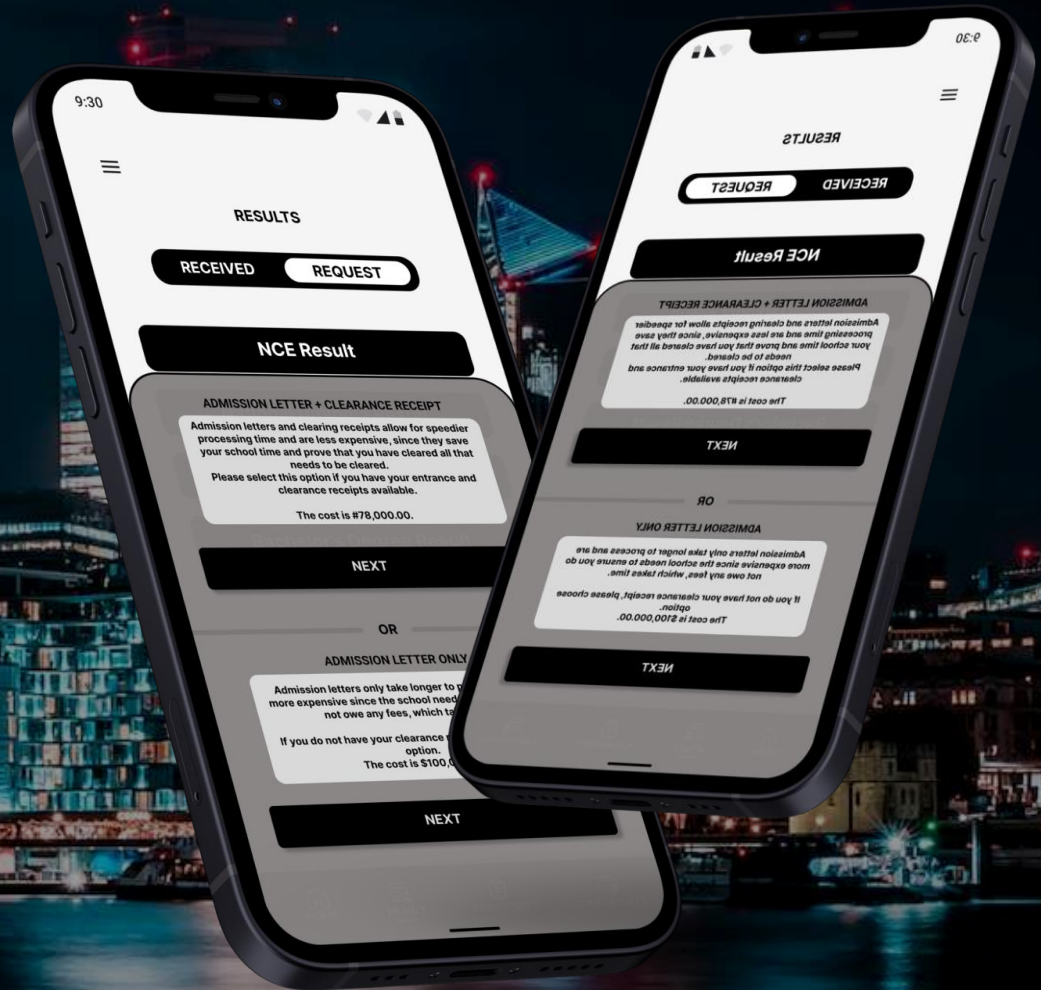
The transcript and certificate screens also include the same functionality.



Modal

The modal screen gives users the option of selecting any of the two alternatives to request for their result. result. The two choices have distinct distinct requirements, processing times, times, and fees for receiving their results from respective institution.

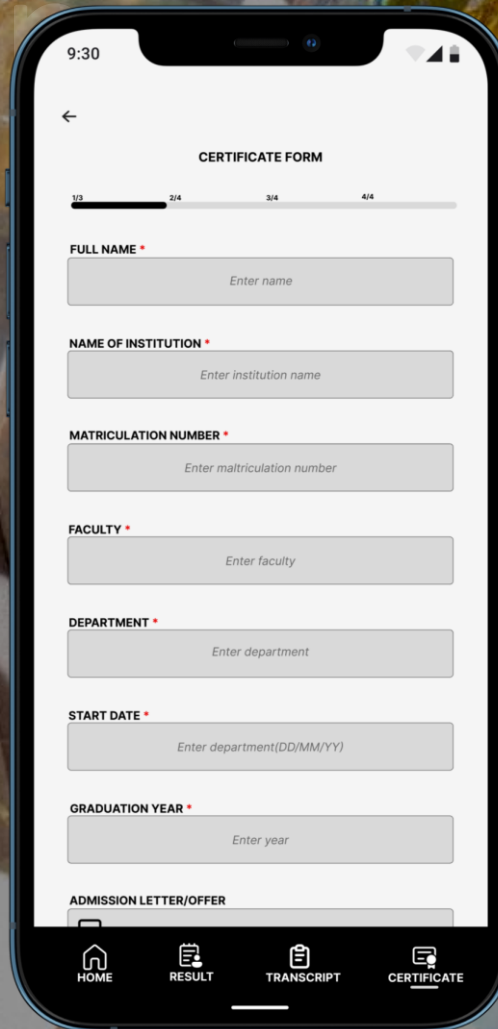
The transcript and certificate screens also include the same functionality.



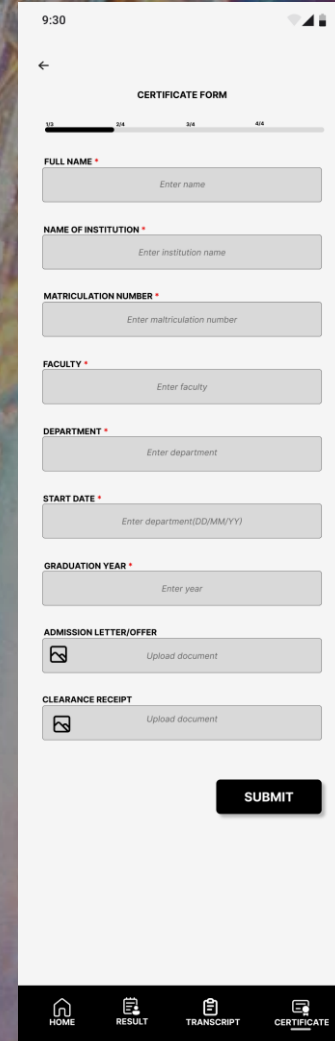
Form screen

The certificate form screen allows users to fill out essential information that will help in the processing of their academic certificate from their institution.

The transcript and result form screens also include the same functionality.



A smartphone mockup displaying the 'CERTIFICATE FORM' screen. The screen features a progress bar at the top with markers at 1/3, 2/4, 3/4, and 4/4. Below the progress bar, the form is titled 'CERTIFICATE FORM'. It contains several input fields with placeholder text: 'FULL NAME *' (Enter name), 'NAME OF INSTITUTION *' (Enter institution name), 'MATRICULATION NUMBER *' (Enter matriculation number), 'FACULTY *' (Enter faculty), 'DEPARTMENT *' (Enter department), 'START DATE *' (Enter department(DD/MM/YY)), 'GRADUATION YEAR *' (Enter year), and 'ADMISSION LETTER/OFFER'. At the bottom, there is a navigation bar with icons for HOME, RESULT, TRANSCRIPT, and CERTIFICATE.

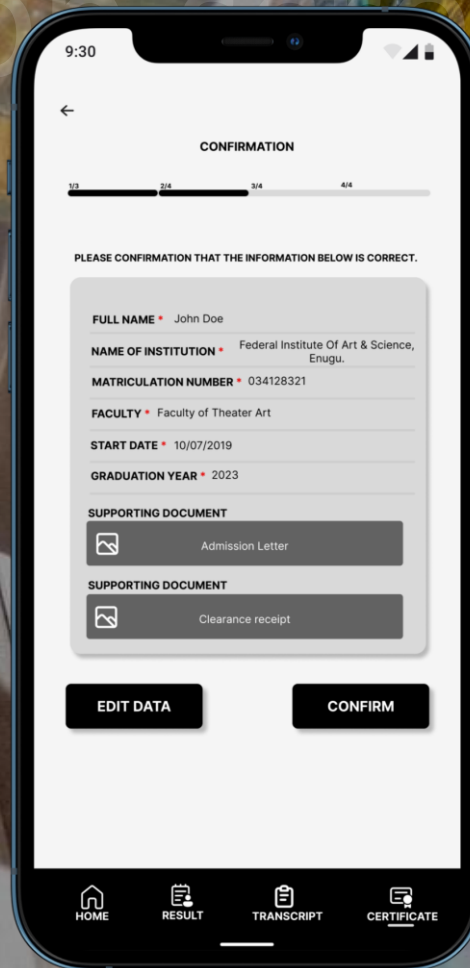


A desktop view of the 'CERTIFICATE FORM' screen. The screen features a progress bar at the top with markers at 1/3, 2/4, 3/4, and 4/4. Below the progress bar, the form is titled 'CERTIFICATE FORM'. It contains several input fields with placeholder text: 'FULL NAME *' (Enter name), 'NAME OF INSTITUTION *' (Enter institution name), 'MATRICULATION NUMBER *' (Enter matriculation number), 'FACULTY *' (Enter faculty), 'DEPARTMENT *' (Enter department), 'START DATE *' (Enter department(DD/MM/YY)), 'GRADUATION YEAR *' (Enter year), and 'ADMISSION LETTER/OFFER'. At the bottom, there is a 'SUBMIT' button and a navigation bar with icons for HOME, RESULT, TRANSCRIPT, and CERTIFICATE.

Confirmation screen

Users can utilize the confirmation screen to ensure that the information they entered on the form form page is correct and accurate. This This screen was created to prevent mistakes or misspellings of crucial information such as a person's name, name, matriculation number, and so on. so on.

The transcript and result form screens also include the same functionality.



9:30

←

CONFIRMATION

1/3 2/3 3/4 4/4

PLEASE CONFIRMATION THAT THE INFORMATION BELOW IS CORRECT.

FULL NAME • John Doe

NAME OF INSTITUTION • Federal Institute Of Art & Science, Enugu.

MATRICULATION NUMBER • 034128321

FACULTY • Faculty of Theater Art

START DATE • 10/07/2019

GRADUATION YEAR • 2023

SUPPORTING DOCUMENT

Admission Letter

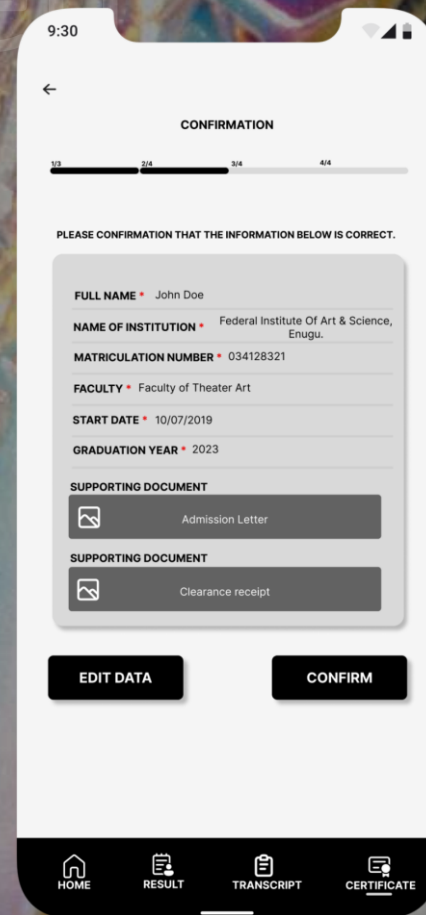
SUPPORTING DOCUMENT

Clearance receipt

EDIT DATA

CONFIRM

HOME RESULT TRANSCRIPT CERTIFICATE



9:30

←

CONFIRMATION

1/3 2/3 3/4 4/4

PLEASE CONFIRMATION THAT THE INFORMATION BELOW IS CORRECT.

FULL NAME • John Doe

NAME OF INSTITUTION • Federal Institute Of Art & Science, Enugu.

MATRICULATION NUMBER • 034128321

FACULTY • Faculty of Theater Art

START DATE • 10/07/2019

GRADUATION YEAR • 2023

SUPPORTING DOCUMENT

Admission Letter

SUPPORTING DOCUMENT

Clearance receipt

EDIT DATA

CONFIRM

HOME RESULT TRANSCRIPT CERTIFICATE

Copy screen

The copy screen allows users to select the format in which they wish to receive their academic credentials. They can opt to get it in soft copy form, which they will receive via the app, or in hard copy form, for which they must supply the delivery address.

9:30

←

CHOOSE COPY

1/3 2/4 3/4 4/4

Based on the information you provided **John Doe**, it would take us a month to process your certificate on your behalf from your institution.

PLEASE CHOOSE THE COPY YOU NEED.

☒ Hard Copy

☐ Soft Copy

PLEASE FILL OUT DELIVERY DETAILS

RECIPIENT FULL NAME

Enter name

FULL ADDRESS

Enter name

PHONE NUMBER

Enter name

PROCEED

HOME RESULT TRANSCRIPT CERTIFICATE

9:30

←

CHOOSE COPY

1/3 2/4 3/4 4/4

Based on the information you provided **John Doe**, it would take us a month to process your certificate on your behalf from your institution.

PLEASE CHOOSE THE COPY YOU NEED.

☐ Hard Copy

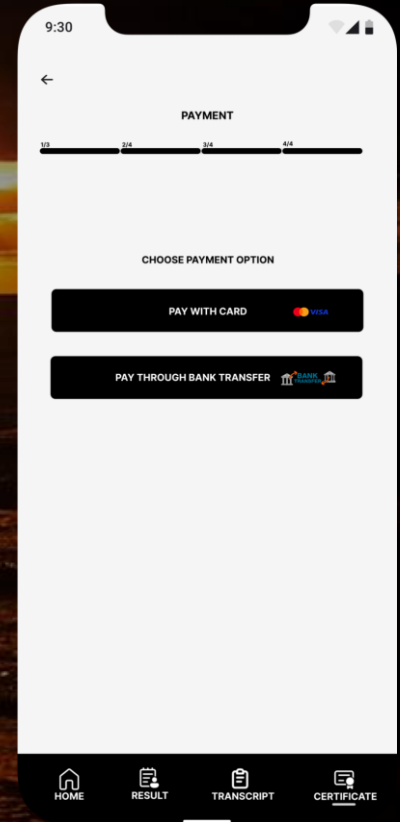
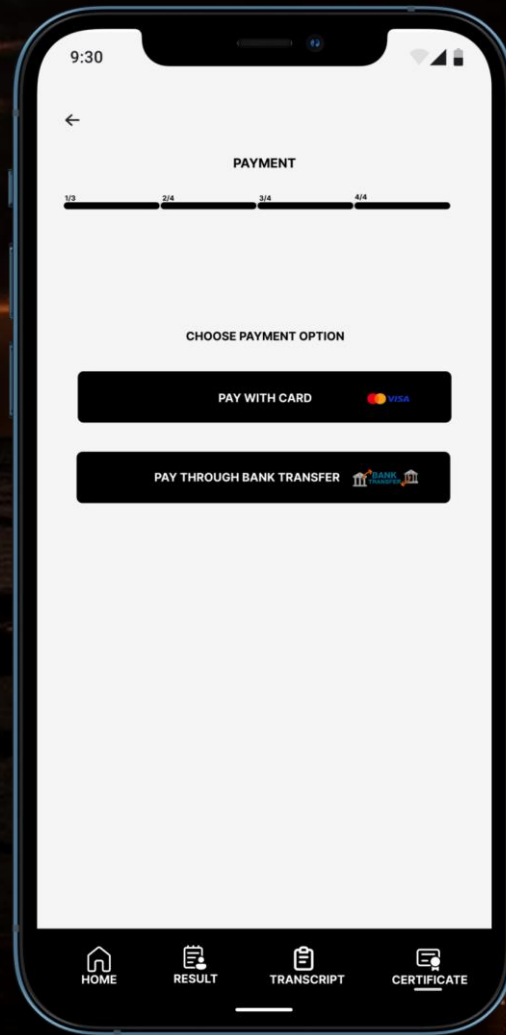
☒ Soft Copy

PROCEED

HOME RESULT TRANSCRIPT CERTIFICATE

Payment

I also designed a payment choice page that provides consumers with numerous payment options to pick from. This concept was developed in order to provide users more payment flexibility.



Payment

I also designed a payment choice page that provides consumers with numerous payment options to pick from. This concept was developed in order to provide users more payment flexibility.

9:30

←

PAYMENT

1/3 2/4 3/4 4/4

PAY WITH CARD

CARD NUMBER

Enter number

NAME ON CARD

Enter name

EXPIRY DATE

Enter date(DO/MM/YY)

CVV

Enter CVV

Please note that your account will be debited with
₦78,00.00
once you click on *PAY*

PAY NOW

HOME RESULT TRANSCRIPT CERTIFICATE

9:30

←

PAYMENT

1/3 2/4 3/4 4/4

PAY THROUGH TRANSFER

Please make your payment to the account detail provided below.

This account was has been provided for you alone to make payment into.

₦78,500

ACCOUNT NAME: Sabifcate Nig. Ltd
BANK NAME: Life Savings Bank
ACCOUNT NUMBER 0123456789

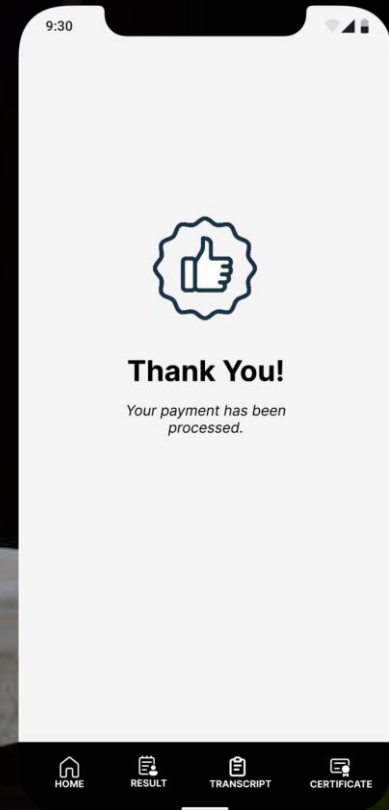
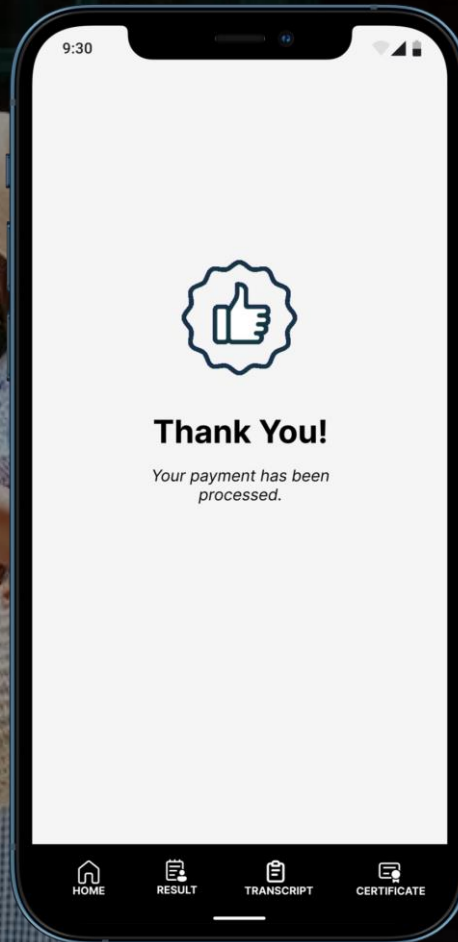
Please click on the *PAID* button once transfer has been made.

PAID

HOME RESULT TRANSCRIPT CERTIFICATE

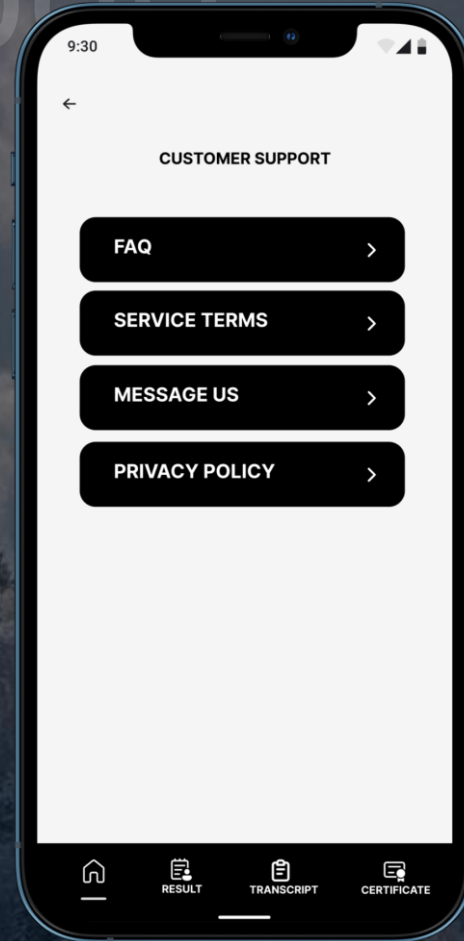
Thank you screen

The thank you screen informs users that users that their payment was successful.



Customer support

I created a screen that allows users to contact customer support.



Thank you for your time

Justin

Enudi

I'm looking forward to working with you
you on your future project. I have a lot of
lot of expertise in this sector, and I'd love
love to show you how I can contribute to
contribute to the growth of your business.
business.

Try Pitch

